



# Chen and Lin Buy a Microwave



Written and Illustrated by Lauren Piovesan



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Chen and Lin Buy a Microwave Level 1

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Illustrator: Lauren Piovesan

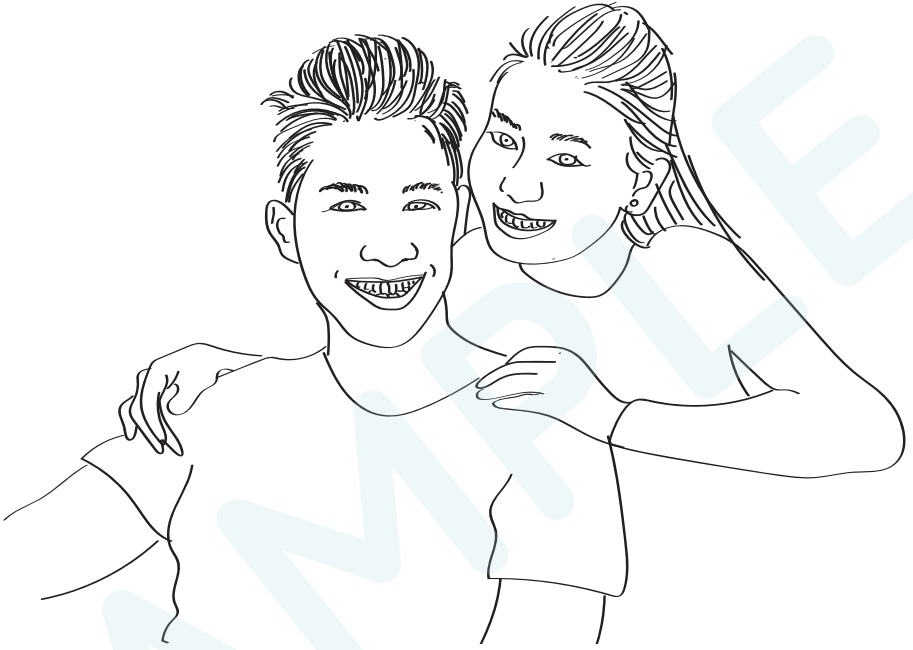
Editor: Analia Solis

This story has been checked by members of the Chinese community for cultural appropriateness.

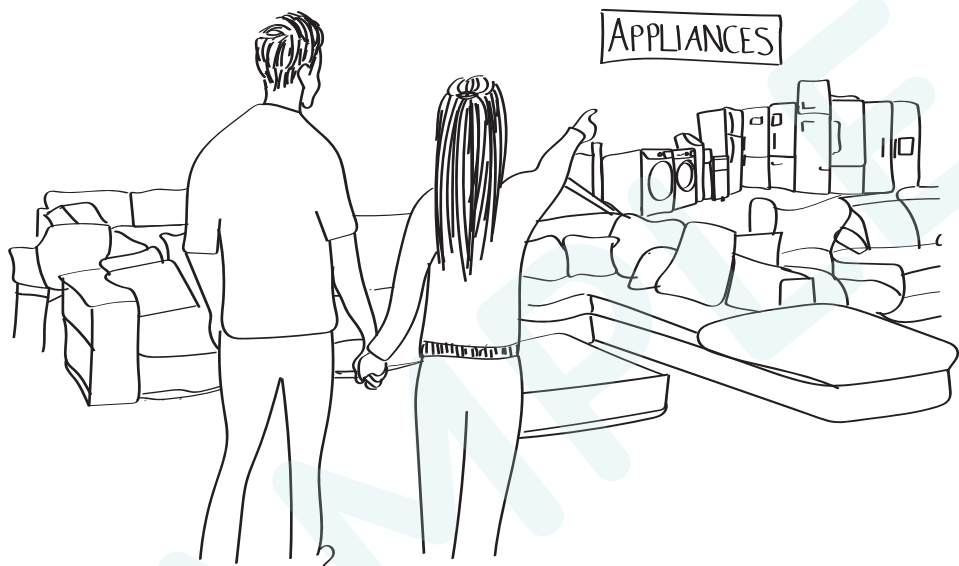
Thank you to the above and to the many people who have inspired and supported these stories; in particular to the wonderful students and school staff that I have had the privilege of working with.

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This is Chen and Lin.



Chen and Lin go to the  
home appliances shop.

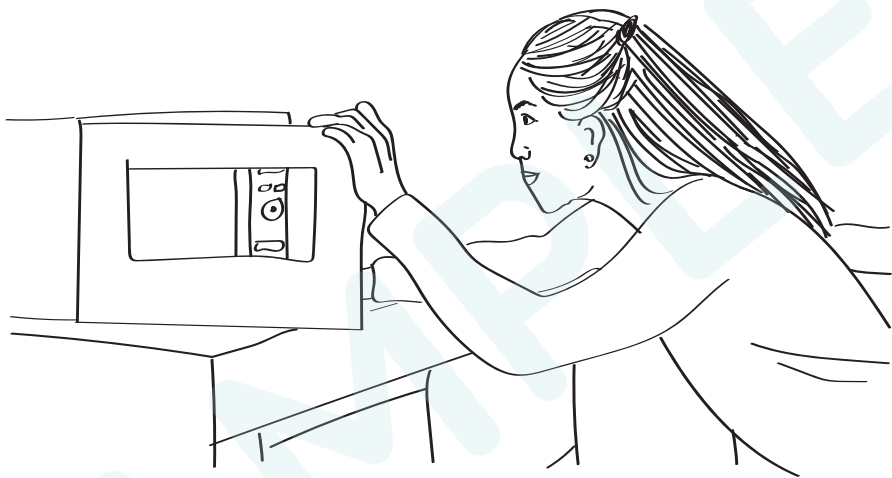


They buy a microwave.

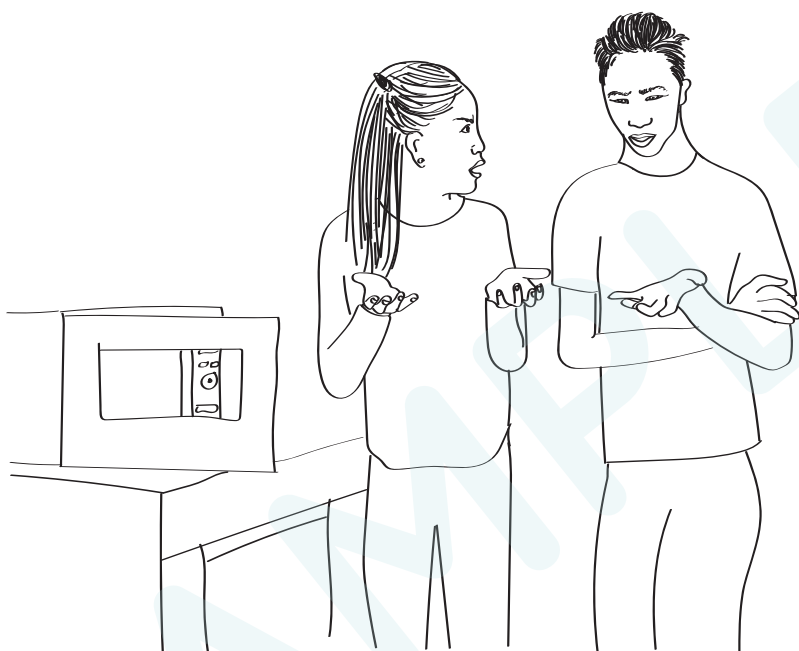


Chen and Lin take it home.

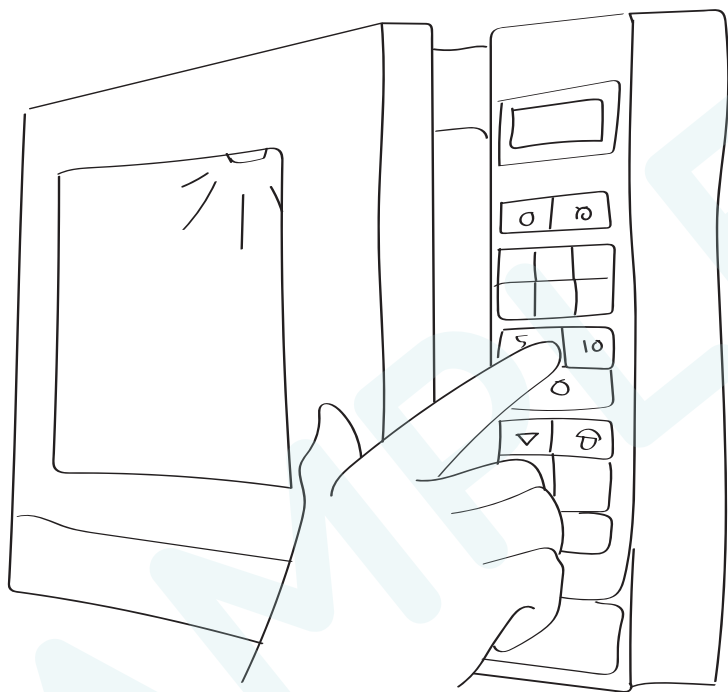




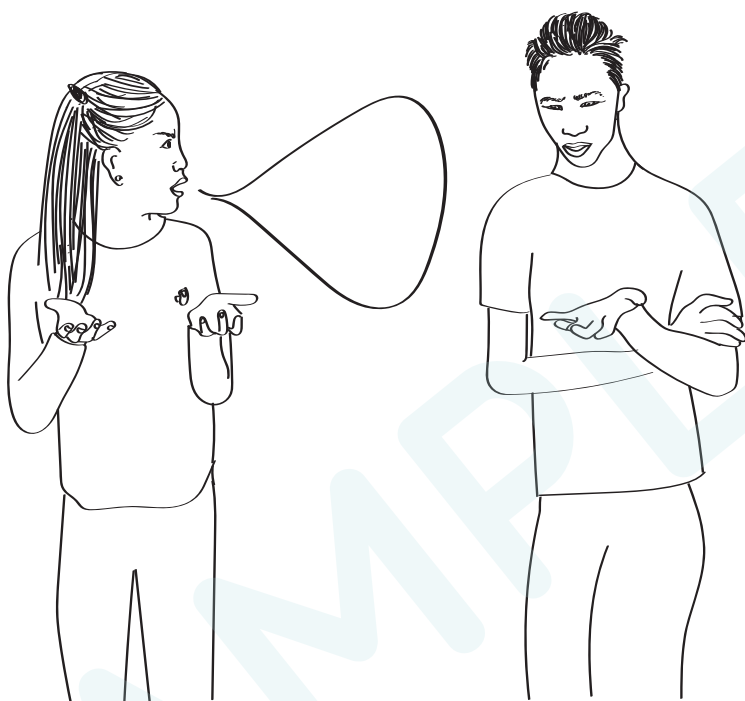
Lin turns the microwave on.



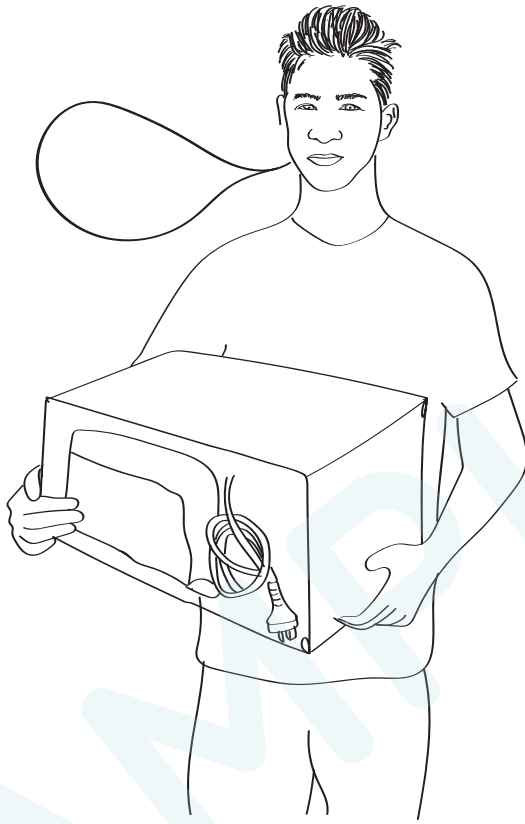
There is a problem.



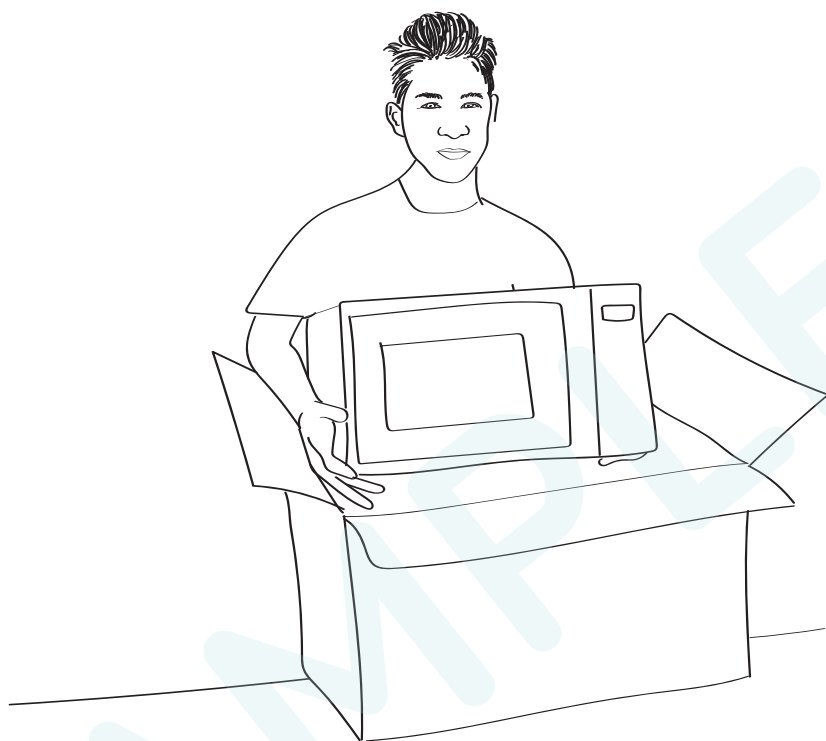
The buttons don't work.



“The microwave is broken.”



“I will take it back.”



Chen puts the microwave in the box.

**APPLIANCES STORE**  
134 Main Street  
Belltown, BUS 4371  
124-799-841

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Microwave 7A      \$199.95

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Sub Total              \$190.00  
GST                      \$9.95

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**TOTAL                  \$199.95**

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Paid By:                  EFTPOS

02/01/2022 09:30  
Purchase ID: 234-567091  
Cashier ID: 47192861

Thank you for your  
business!

He finds the receipt.



Chen waits in the line at the shop.

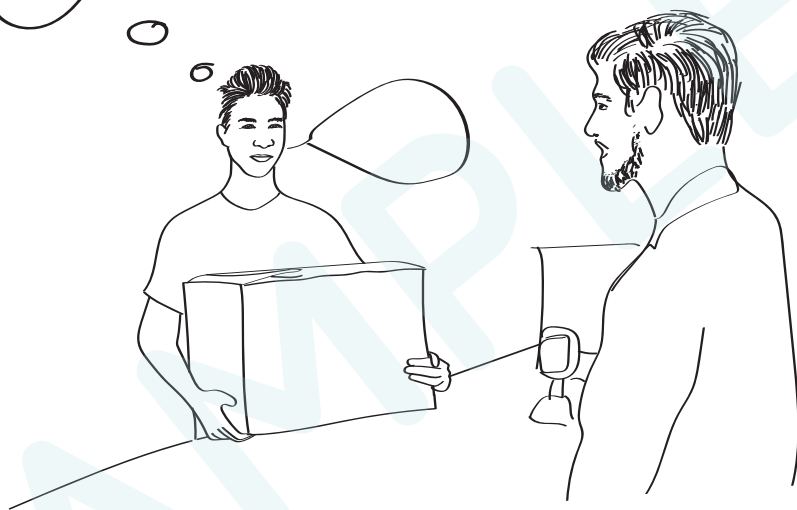
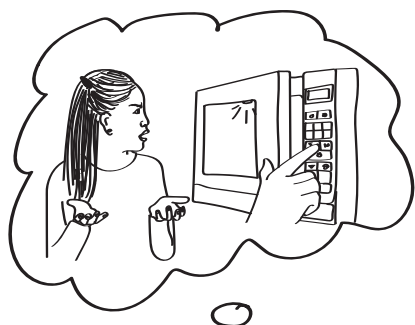




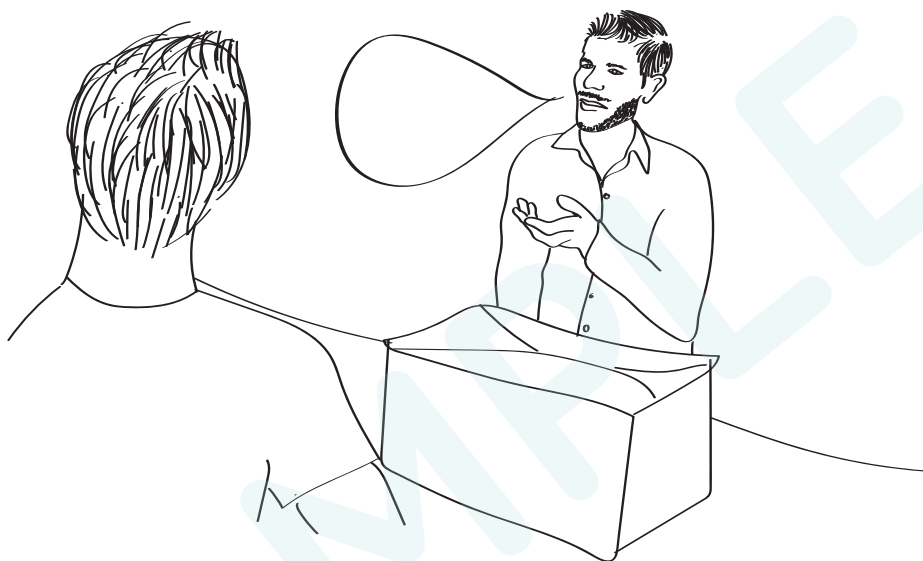
“Next please.”



“How can I help you?”



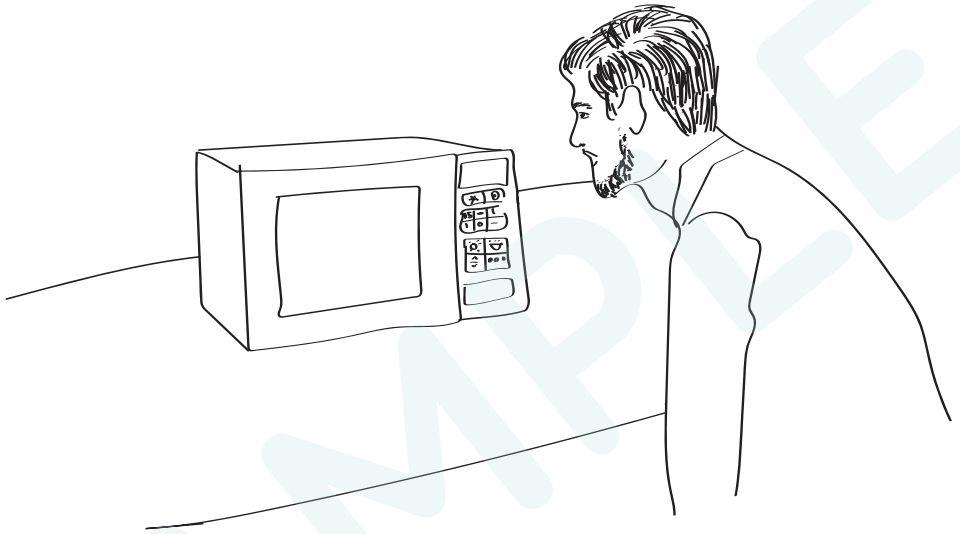
“This microwave is broken.”



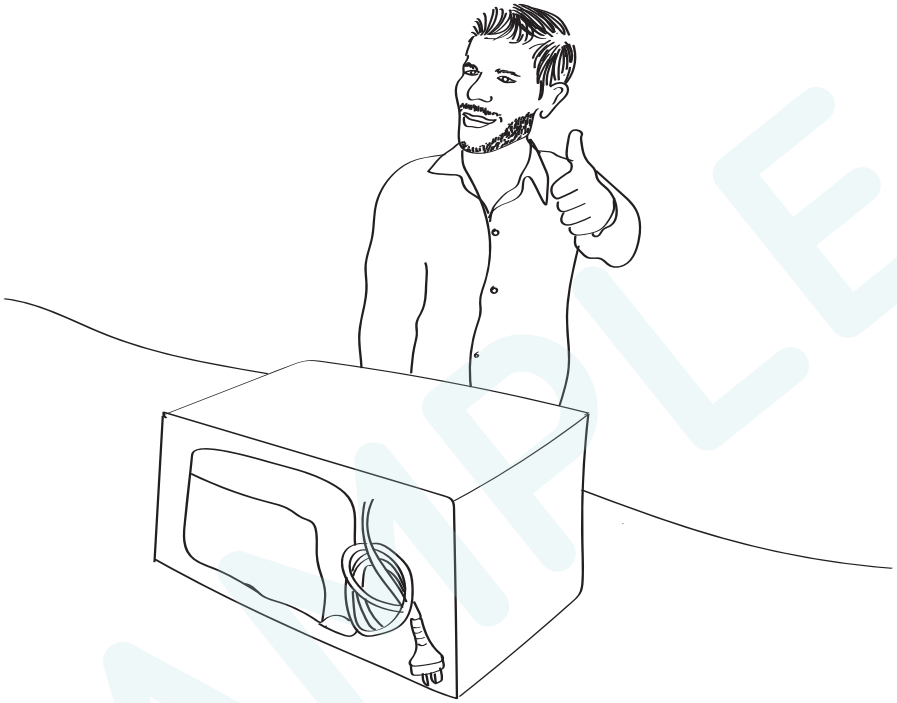
“What part is broken?”



“The buttons don’t work.”



The cashier looks at the microwave.

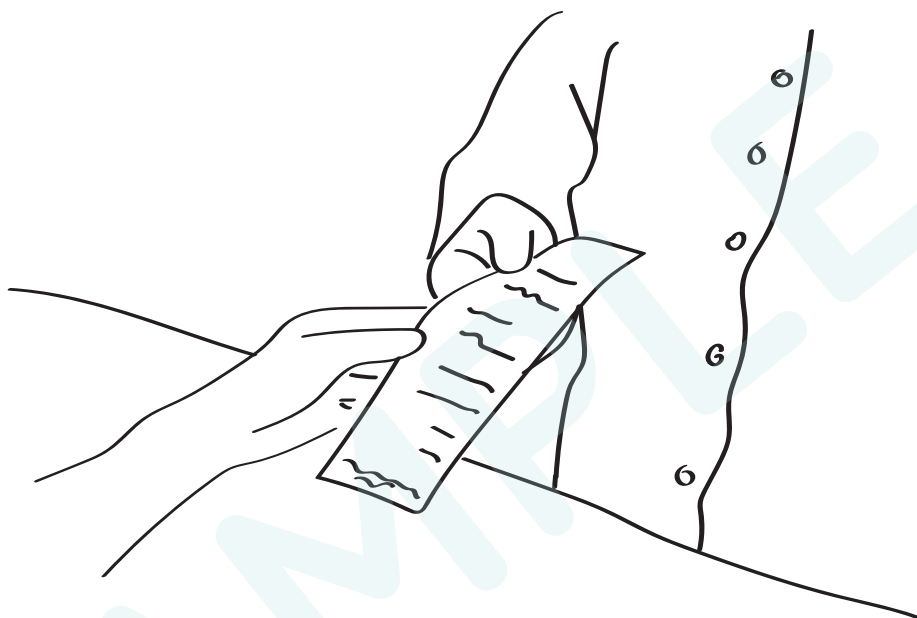


It is in good condition.

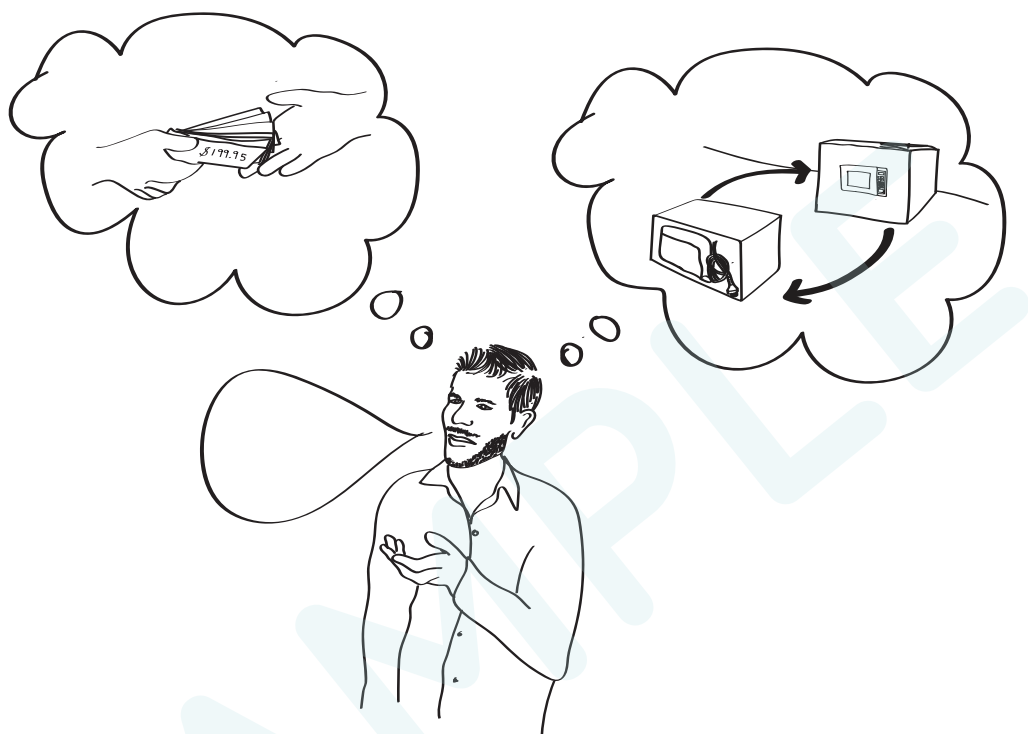


“Do you have the receipt?”





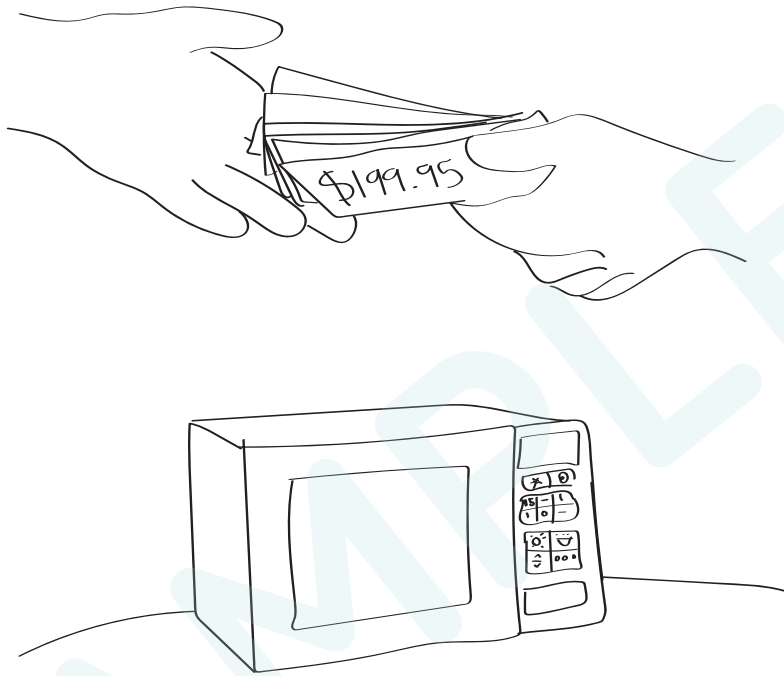
Chen gives the receipt to the cashier.



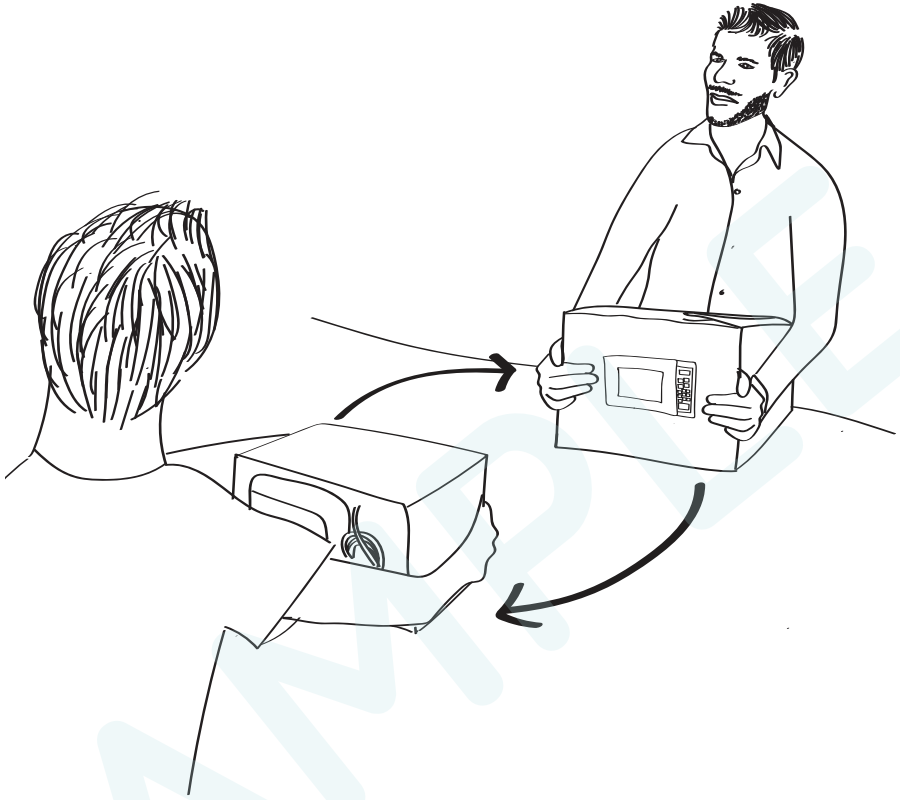
“Do you want a refund or an exchange?”



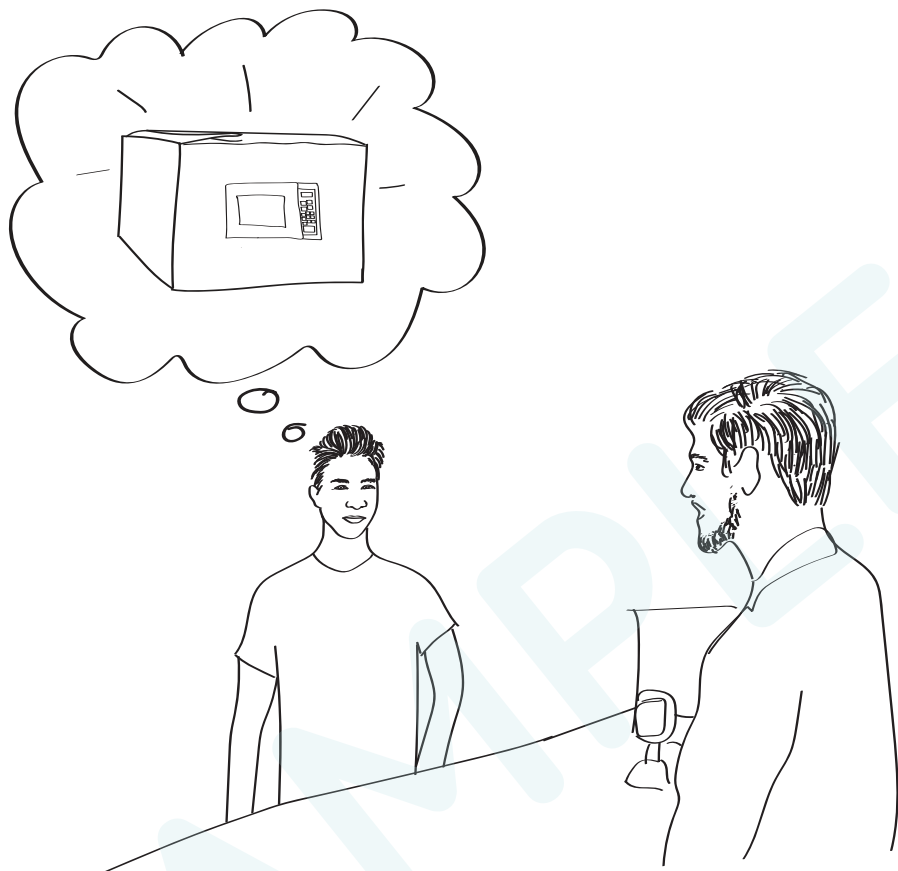
“What does that mean?”



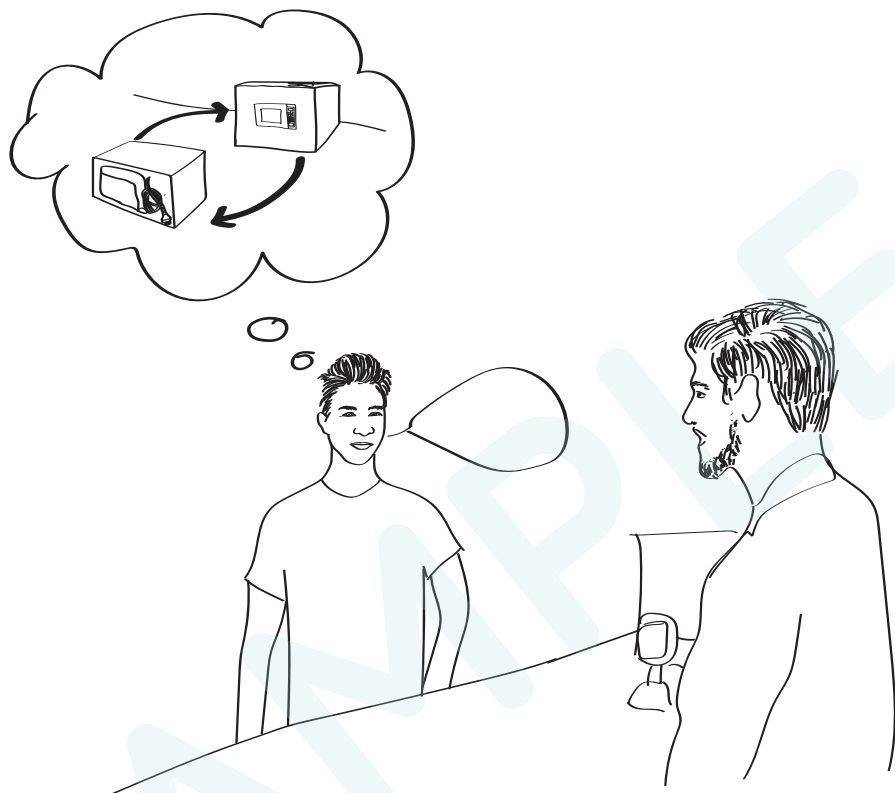
“A refund is when you get your money back.”



“An exchange is when you change the old microwave for a new microwave.”



Chen wanted a new microwave.



“I want an exchange please.”

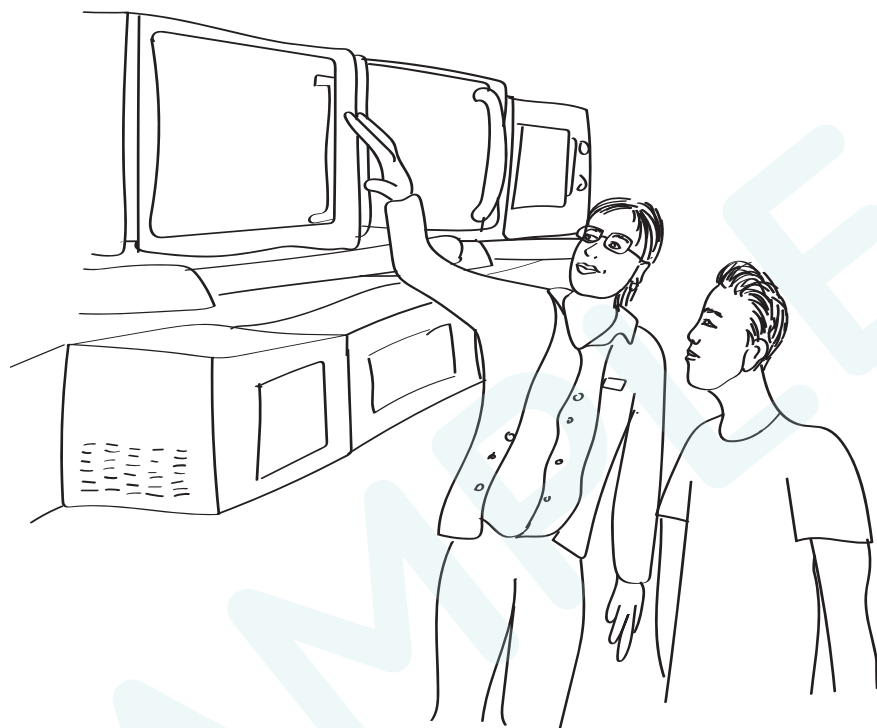


The cashier gives Chen a card with \$199.95 on it.

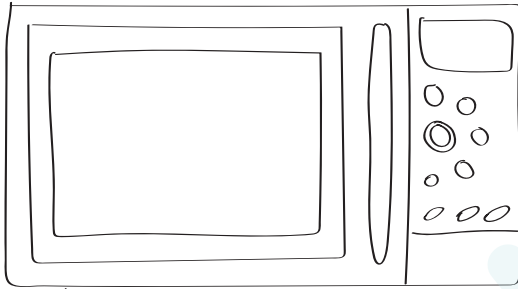




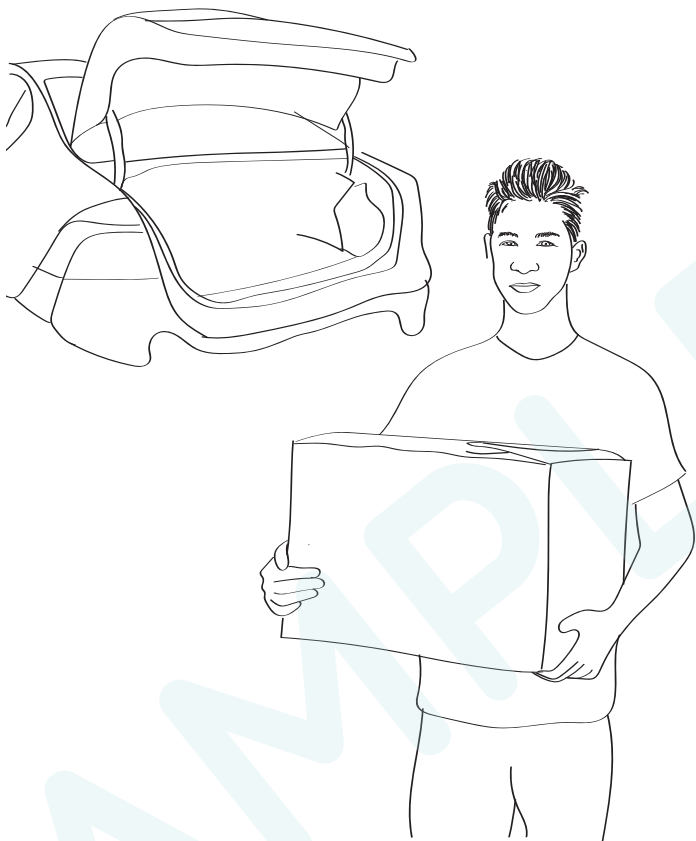
“You can buy a new microwave with this card.”



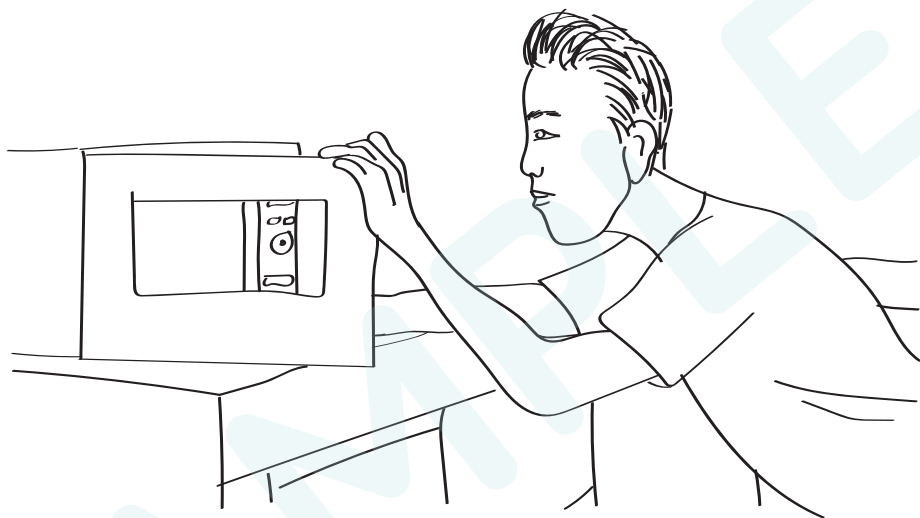
Chen asks a sales assistant to help him.



He buys a new microwave on sale for \$199.95.



Chen takes the new microwave home.



He turns it on.



It works!

### Ana Sees the Doctor



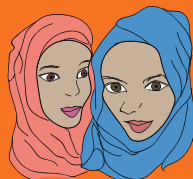
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### Jok Feels Stressed



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### Zahra Has an Appointment



Written by Lauren Poveasi  
Illustrations by Amra El-Ghannam

### Milad Goes to the Library



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### Taw Meh Can Speak



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### Layla Wants a Job



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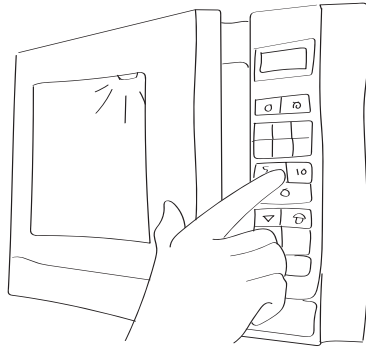




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# Chen and Lin Buy a Microwave

Chen and Lin buy a microwave.  
There is a problem.  
Can they fix it?



Pre-Level 1

**Level 1**

Level 2

Level 3

Level 4